

NOS Communications, Inc.

d/b/a International Plus
d/b/a 011 Communications
d/b/a The Internet Business Association
d/b/a iVantage Network Solutions

I.C.C. Tariff No. 6

First Revised Title Page 1
Cancels Original Title Page 1

NOS COMMUNICATIONS, INC.
d/b/a International Plus
d/b/a 011 Communications
d/b/a The Internet Business Association
d/b/a iVantage Network Solutions

4380 Boulder Highway
Las Vegas, Nevada 89121

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

This tariff contains the description, regulations and rates for the furnishing of services and facilities for resold and facilities-based local exchange telecommunications services provided by NOS Communications, Inc. d/b/a International Plus d/b/a 011 Communications d/b/a The Internet Business Association d/b/a iVantage Network Solutions with principal offices at 4380 Boulder Highway, Las Vegas, Nevada 89121. This tariff applies for intrastate local exchange service furnished within the State of Illinois. This tariff is on file with the Illinois Commerce Commission, and copies may be inspected, during normal business hours, at the Company's principal place of business in Las Vegas, Nevada.

NOS Communications, Inc. provides local exchange service as described in this tariff, I.C.C. Tariff No. 6, under the company name "NOS Communications, Inc." only. NOS Communications, Inc. does not provide local exchange service under the name of any of its d/b/a's as listed above.

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(N)

This tariff, I.C.C. Tariff No.6, issued by NOS Communications, Inc. cancels and replaces I. C.C. Tariff No.5, issued by NOS Communications, Inc. in its entirety.

Issued: May 19, 2003

Effective: May 20, 2003

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Preface – Eighth Revised Page 1
 Cancels Seventh Revised Page 1

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The Pages listed below, which are inclusive of this tariff, are effective as of the date shown at the bottom of the respective Page(s). Original and revised Pages as named below comprise all changes from the original tariff and are currently in effect as of the date indicated below.

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				19	Original

Issued: January 31, 2006

Effective: February 1, 2006

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Issued: May 15, 2003

Effective: May 16, 2003

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Issued: May 15, 2003

Effective: May 16, 2003

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Issued: May 15, 2003

Effective: May 16, 2003

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SYMBOLS

The following are the only symbols used for the purposes indicated below:

- (C) Change in Regulations
- (D) Discontinued Rates or Regulations
- (E) Correction of an Error
- (I) Rate Increase
- (M) Moved from another tariff location. (N)
- (N) New Rate or Regulation
- (R) Rate Reduction
- (T) Change in Text Only

Issued: April 7, 2004

Effective: April 8, 2004

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TARIFF FORMAT

- A. Page Numbering** - Page numbers appear in the upper right corner of the Page. Pages are numbered sequentially. However, new pages are occasionally added to the tariff. When a new page is added between existing pages with whole numbers, a decimal is added. For example, a new page added between pages 34 and 35 would be page 34.1.
- B. Page Revision Numbering** - Revision numbers also appear in the upper right corner of the page. These numbers are used to determine the most current page version on file with the Commission. For example, 4th Revised Page 34 cancels the 3rd Revised Page 34. Consult the check Page for the page currently in effect.
- C. Paragraph Numbering Sequence** - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:
- 2
 - 2.1
 - 2.1.1
 - 2.1.1.A
 - 2.1.1.A.1
 - 2.1.1.A.1.(a)
 - 2.1.1.A.1.(a).I
 - 2.1.1.A.1.(a).I.(i)
 - 2.1.1.A.1.(a).I.(i).(1)
- D. Check Page** - When a tariff is filed with the Commission, an updated check Page accompanies the tariff filing. The check Page lists the tariff pages, with a cross reference to the current revision number. When new Pages are added, the check Page is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on this Page if these are the only changes made. The tariff user should refer to the latest check Page to find out if a particular page is the most current on file with the Commission.

Issued: May 15, 2003

Effective: May 16, 2003

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d/b/a iVantage Network Solutions

I.C.C.Tariff No. 6

Preface - Original Page No. 8

APPLICATION OF TARIFF

This tariff sets forth the service offerings, rates and terms and conditions of service applicable to the furnishing of local exchange telecommunications services by NOS Communications, Inc. ("NOS" or "Company") to Customers within the State of Illinois.

Issued: May 15, 2003

Effective: May 16, 2003

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

1.1 Definitions

Authorized User + A person, firm or corporation which is authorized by the Customer or joint user to be connected to the Service of the Customer or joint user, respectively.

Automatic Numbering Identification + A type of signaling provided by a local exchange telephone company, which automatically identifies the local exchange line from which a call originates.

Business Day + The period of time from 10:00 a.m. to 4:00 p.m., Monday through Friday, as measured by local time at the location from which the Call is originated.

Busy Hour + The two consecutive half hours during which the greatest volume of traffic is handled in the central office.

Call + A completed connection between the Calling and Called parties.

Calling Station + The telephone number from which a Call originates.

Called Station + The telephone number called.

Carrier + An entity, other than the Company, that provides telecommunications service.

Commission + Illinois Commerce Commission.

Company + NOS Communications, Inc., unless specifically stated otherwise.

Customer + A person, association, firm, corporation, partnership, governmental agency or other entity, including affiliates or divisions of the Customer, in whose name the telephone number of the Calling Station is registered with the underlying local exchange company. The Customer is responsible for payment of charges to the Company and compliance with all terms and conditions of this tariff.

Disconnect + To render inoperable or to disable circuitry thereby preventing outgoing and incoming telecommunications service.

Issued: May 15, 2003

Effective: May 16, 2003

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS (Cont'd)

1.1 Definitions (Cont'd)

Exchange + The geographical area that has been established to administer and furnish communications in that area.

Exchange Service + Service that involves furnishing central office facilities to provide users with the ability to make calls within the local service calling area on a measured or unlimited use bases.

Foreign Exchange Service + Service that involves furnishing central office line facilities to provide users with the ability to make calls within the local calling area on a measured or unlimited use bases.

Incomplete + Any Call where voice transmission between the Calling and Called station is not established.

Interruption + The inability to complete calls due to equipment malfunctions or human errors. Interruptions shall not include, and no allowance shall be given for service difficulties such as slow dial tone, circuits, busy or other network and/or switching capacity shortages. Nor shall interruptions include the failure of service or facilities provided within this Tariff by the Company shall not apply where service is interrupted by the negligence or willful act of the Customer, or where the Company, pursuant to the terms of this Tariff, terminates service because of non-payment of bills, unlawful or improper use of the Company's facilities or service, or any other reason covered by this Tariff or by applicable law.

Holiday + For the purposes of this tariff recognized holidays are New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day.

LATA + A Local Access and Transport Area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-01102; or any other geographic area designated as a LATA in the National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4.

Measured Charge + A charge assessed on a per-minute basis in calculating a portion of the charges due for a completed interexchange or local call.

Issued: May 15, 2003

Effective: May 16, 2003

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS (Cont'd)

1.1 Definitions (Cont'd)

Message + A completed telephone call by a Customer or User.

Message Toll Service + A service involving facilities for telecommunications between local calling service areas.

Non-Business Day + The period of time from 4:01 p.m. to 8:510 a.m., Monday through Friday, and all Saturday and Sunday, as measured by local time at the location from which the Call is originated.

Normal Business Hours + The hours of 8:00 a.m. to 5:00 p.m., Monday through Friday, excluding holidays.

Premises + The space occupied by an individual Customer in a building, in adjoining buildings occupied entirely by that Customer, or on contiguous property occupied by the Customer separated only by a public thoroughfare, a railroad right of way, or a natural barrier.

Rate + Money, charge, fee or other recurring assessment billed to Customers for services or equipment.

Recurring Charges + The monthly charges to the Customer for services, facilities and equipment, which continue for the agreed upon duration of the service.

Service + The Company's intrastate regulated telecommunications service.

Service Commencement Date + The first day following the date on which the Company notifies the Customer that the requested services or facility is available for use, unless extended by the Customer's refusal to accept service which does not conform to standards set forth in the Service Order or the tariffs of the Company, in which case the Service Commencement date is the date of the Customer's acceptance. The Company and Customer may actually agree on a substitute Service Commencement Date.

Service Order + The written request for network Services executed by the Customer and the Company in the format devised by the Company. The signing of a Service Order by the Customer and acceptance by the Company initiates the respective obligations of the parties as set forth herein and pursuant to the tariffs of the Company, but the duration of the service is calculated from the Service Commencement Date.

Issued: May 15, 2003

Effective: May 16, 2003

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS (Cont'd)

1.1 Definitions (Cont'd)

Shared + A facility of equipment system that can be used simultaneously by several customers.

State + State of Illinois , unless otherwise noted.

Telecommunications + The transmission of voice communications or subject to the transmission capabilities of the Service, the transmission of data, signaling, metering, or other similar communications.

Terminal Equipment + Telephone instruments, including pay telephone equipment, the common equipment of large and small key and PBX systems and other devices and apparatus, and associated wiring, which are intended to be connected electrically, acoustically, or inductively to the telecommunication system.

User or End User + Customer or any authorized person or entity that utilizes the Company's services.

Issued: May 15, 2003

Effective: May 16, 2003

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS (Cont'd)

1.2 Abbreviations

BLV + Busy Line Verification

CPE + Customer Premises Device

FCC + Federal Communications Commission

ILEC + Incumbent Local Exchange Carrier

IXC + Interexchange Carrier

PBX + Private Branch Exchange

PIC + Primary Interexchange Carrier

PICC + Primary Interexchange Carrier Charge

POP + Point of Presence

PSAP + Public Safety Answering Point

V&H + Vertical and Horizontal Coordinates

Issued: May 15, 2003

Effective: May 16, 2003

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SECTION 2 - RULES AND REGULATIONS

2.1 Undertaking of the Company

- 2.1.1 The Company provides facilities-based and resold local exchange telecommunications service to Customers for the direct transmission of voice, data and other types of telecommunications.
- 2.1.2 The Company is responsible for the services provided under this tariff and for unregulated services provided pursuant to contract, and it assumes no responsibility for any service (whether regulated or not) provided by any other Carrier to the End User or to any carrier that purchases access to the Company network.
- 2.1.3 The Company installs, operates and maintains the communications services provided herein in accordance with the terms and conditions set forth in this tariff. When authorized by the Customer, the Company may act as the Customer's agent for ordering access connection facilities provided by other carriers or entities to allow connection of a Customer's location to the Company's network. The Customer shall be responsible for all charges due for such service arrangements.
- 2.1.4 The Company's services are provided on a monthly basis, unless otherwise stated in this tariff. Services are available twenty-four (24) hours per day, seven (7) days per week.
- 2.1.5 The Company declares all services contained in this tariff to be competitive telecommunications services, as defined in Section 13-502(b) of the Illinois Public Utilities Act.

Issued: May 15, 2003

Effective: May 16, 2003

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SECTION 2 - RULES AND REGULATIONS (Cont'd)

2.2 Limitations of Service

- 2.2.1 Service is offered subject to the availability of facilities and provisions of this tariff.
- 2.2.2 Service is furnished to the User for any lawful purpose. Service shall not be used for any unlawful purpose, nor used in such a manner as to interfere unreasonably with the use of service by any other Users.
- 2.2.3 The use of the Company's services without payment for service or attempting to avoid payment for service by fraudulent means or devices, false or invalid numbers, or false calling or credit cards is prohibited.
- 2.2.4 The Company's services may be denied for nonpayment of charges. Additionally, the Company's services may be denied for noncompliance with any of the Commission's regulations, or for other violations of the terms and conditions set forth in this tariff.
- 2.2.5 The use of the Company's services to make calls which might reasonably be expected to frighten, abuse, torment, or harass another is prohibited.
- 2.2.6 Service temporarily may be refused or limited because of system capacity limitations.
- 2.2.7 Service is subject to transmission limitations caused by natural (including atmospheric, geographic or topographic) or artificial conditions adversely affecting transmission.
- 2.2.8 Service to any or all Customers may be temporarily interrupted or curtailed due to equipment modifications, upgrades, relocations, repairs and similar activities necessary for proper or improved operations.

Issued: May 15, 2003

Effective: May 16, 2003

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SECTION 2 - RULES AND REGULATIONS (Cont'd)

2.3 Limitations of Liability

- 2.3.1 Because the Company has no control of communications content transmitted over its system, and because of the possibility of errors incident to the provision and use of its service, service furnished by the Company is subject to the terms, conditions and limitations herein specified.
- 2.3.2 The Company is not liable to Users for interruptions in service except as set forth in Section 2.5 of this tariff.
- 2.3.3 The liability of the Company for errors in billing that result in overpayment by the Customer shall be limited, unless otherwise ordered by the Commission, to a credit equal to the dollar amount erroneously billed or, in the event that payment has been made and service has been discontinued, to a refund of the amount erroneously billed.
- 2.3.4 The Company shall not be liable for and the User shall indemnify and hold the Company harmless against any claims for loss or damages involving:
- 2.3.4.A Any act or omission of: (i) the User; or (ii) any other entity furnishing service, equipment or facilities for use in conjunction with services or facilities provided by the Company;
 - 2.3.4.B Interruptions or delays in transmission, or errors or defects in transmission, or failure to transmit when caused by or as a result of acts of God, fire, flood or other catastrophes, war, riots, national emergencies, government or military authorities, strikes, lock-outs, work stoppages or other labor difficulties, or causes beyond the Company's control;
 - 2.3.4.C Any unlawful or unauthorized use of the Company's facilities and services;
 - 2.3.4.D Libel, slander or infringement of copyright or trademark arising directly or indirectly from content transmitted over facilities provided by the Company;
 - 2.3.4.E Infringement of patents arising from combining apparatus and systems of the User with facilities provided by the Company;

Issued: May 15, 2003

Effective: May 16, 2003

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SECTION 2 - RULES AND REGULATIONS (Cont'd)

2.3 Limitations of Liability (Cont'd)

2.3.4 (Cont'd)

- 2.3.4.F Claims arising out of any act or omission of the User in connection with service provided by the Company;
- 2.3.4.G Breach in the privacy or security of communications transmitted over the Company's facilities;
- 2.3.4.H Changes in any of the facilities, operations or procedures of the Company that: (1) render any equipment, facilities or services provided or utilized by the User obsolete; (2) require modification or alteration of such equipment, facilities or services; or (3) otherwise affect use or performance of such equipment, facilities or services except where reasonable notice is required by the Company and is not provided to the Customer;
- 2.3.4.I Defacement of or damage to the Customer's Premises or personal property resulting from the furnishing of services or equipment on such Premises or the installation or removal thereof;
- 2.3.4.J Any wrongful act of a Company employee where such act is not authorized by the Company and is not within the scope of the employee's responsibilities for the Company;
- 2.3.4.K Any non-completed calls due to network busy conditions; and
- 2.3.4.L Any calls not actually attempted to be completed during any period that service is unavailable.

Issued: May 15, 2003

Effective: May 16, 2003

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SECTION 2 - RULES AND REGULATIONS (Cont'd)

2.3 Limitations of Liability (Cont'd)

- 2.3.5 The User shall reimburse the Company for all costs, expenses and fees, including reasonable attorney's fees, incurred by the Company in its defense against claims set forth in Section 2.3.4.
- 2.3.6 The Company assumes no responsibility for the availability or performance of any facilities under the control of other entities that are used to provide service to the User, even if the Company has acted as the User's agent in arranging for such facilities or services.
- 2.3.7 With the exception of billing disputes, any claim against the Company shall be deemed waived unless presented to the Company within thirty (30) days after the date of the occurrence that gave rise to the claim.
- 2.3.8 With respect to the services provided pursuant to this tariff, the Company makes no representations or warranties, express or implied, either in fact or by operation of law, statutory or otherwise, including, but not limited to, warranties of title or implied warranties of merchantability or fitness for a particular purpose, except those expressly set forth in this tariff. The Company does not authorize anyone to make a warranty or representation of any kind on its behalf and the User should not rely on any such statement.
- 2.3.9 Any liability of the Company for loss or damages arising out of mistakes, omissions, interruptions, delays, errors or defects in the service, the transmission of the service, or failures or defects in facilities furnished by the Company, occurring in the course of furnishing service, in no event shall exceed an amount equivalent to the proportionate fixed monthly charge assessed on the Customer for the time period in which the service giving rise to the claim occurred.

Issued: May 15, 2003

Effective: May 16, 2003

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SECTION 2 - RULES AND REGULATIONS (Cont'd)

2.4 Responsibilities of the Customer

- 2.4.1 Customers may be required to enter into a written service order which shall contain or reference a specific description of the service ordered, the rates to be charged, the duration of the services and the terms and conditions in the tariffs of the Company. Customer also may be required to execute any other documents or provide information pertaining to past accounts for similar services as may be reasonably requested by the Company.
- 2.4.2 The Customer is responsible for placing any necessary orders, complying with tariff regulations and assuring that Users comply with tariff regulations. The Customer shall ensure compliance with any applicable laws, regulations, orders or other requirements of any governmental entity relating to services provided by the Company to the Customer or made available by the Customer to another User. The Customer also is responsible for the payment of charges for all Calls originated at the Customer's numbers which are not collect, third party, calling card, or credit card calls.
- 2.4.3 At the expiration of the initial term specified in each Service Order, or any extension thereof, service shall continue on a month to month basis at the then current rates unless terminated by either party. Any termination shall not relieve Customer of its obligation to pay any charges incurred under the service order and the tariffs of the Company prior to termination. The rights and obligations which by their nature extend beyond the termination of the service shall survive such termination.
- 2.4.4 The Customer is responsible for charges incurred for special construction and/or special facilities which the Customer requests and which are ordered by the Company on the Customer's behalf.
- 2.4.5 If required for the provisioning of the Company's services, the Customer must provide the Company, free of charge, with any necessary equipment space, supporting structure, conduit and electrical power.
- 2.4.6 The Customer is responsible for arranging access to its Premises at times mutually agreeable to the Company and the Customer when required for Company personnel to install, repair, maintain, program, inspect or remove equipment associated with the provision of the Company's services.

Issued: May 15, 2003

Effective: May 16, 2003

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SECTION 2 - RULES AND REGULATIONS (Cont'd)

2.4 Responsibilities of the Customer (Cont'd)

- 2.4.7 The Customer must pay the Company for replacement or repair of damage to the Company's equipment or facilities caused by negligent or improper use on the part of the Customer, Users, or others.
- 2.4.8 The Customer must indemnify the Company for the theft of any Company equipment or facilities installed at the Customer's Premises.
- 2.4.9 The Customer agrees to release, indemnify and hold harmless the Company against any and all loss, claims, demands, suits or other action or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer or by any other party or person, for any personal injury to or death of any person or persons, or for any loss of or damage to any property, whether owned by the Customer or others. The Customer shall reimburse the Company for all costs, expenses and fees, including reasonable attorneys' fees, incurred by the Company in its defense against such actions.

2.5 Allowances for Interruptions in Service

2.5.1 General

- 2.5.1.A A service is interrupted when it becomes unusable to the User, e.g., the User is unable to transmit or receive communications due to the failure of a component furnished by the Company under this tariff.
- 2.5.1.B An interruption period begins when the User reports a service, facility or circuit to be inoperative and releases it for testing and repair. An interruption period ends when the service, facility or circuit is operative.
- 2.5.1.C If the User reports a service, facility or circuit to be inoperative but declines to release it for testing and repair, the service, facility or circuit is considered to be impaired but not interrupted. No credit allowances will be made for a service facility or circuit considered by the Company to be impaired.

Issued: May 15, 2003

Effective: May 16, 2003

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SECTION 2 - RULES AND REGULATIONS (Cont'd)

2.5 Allowances for Interruptions in Service (Cont'd)

2.5.1 (Cont'd)

2.5.1.D The Company will normally clear all trouble of an emergency nature at all hours, consistent with the needs of Customers and the personal safety of Company personnel.

2.5.1.E The Company normally will clear all other trouble calls not requiring unusual repair, such as cable failures, within 24 hours of the report received by the utility, excluding Sundays and holidays unless the Customer agrees to another arrangement.

2.5.2 Application of Credits for Interrupted Services

2.5.2.A At the Customer's request, a credit allowance will be given for a continuous interruption of service for a period of twenty-four (24) hours or more after being found or reported.

2.5.2.B Any such interruption will be measured from the time it is reported to or detected by the Company, whichever occurs first.

2.5.2.C In the event the User is affected by such interruption for a period of less than twenty-four (24) hours, no adjustment will be made. No adjustments will be earned by accumulating non-continuous periods of interruption.

2.5.3 Limitations on Allowances

2.5.3.A No credit allowance will be made for any interruption of service:

2.5.3.A.1 due to the negligence of, or noncompliance with the provisions of this tariff by, any person or entity other than the Company, including but not limited to the Customer or other entities or carriers connected to the service of the Company;

Issued: May 15, 2003

Effective: May 16, 2003

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SECTION 2 - RULES AND REGULATIONS (Cont'd)

2.5 Allowances for Interruptions in Service (Cont'd)

2.5.3 Limitations on Allowances (Cont'd)

2.5.3.A No credit allowance will be made for any interruption of service: (Cont'd)

2.5.3.A.2 due to the failure of power, equipment, systems or services not provided by the Company;

2.5.3.A.3 due to circumstances or causes beyond the control of the Company;

2.5.3.A.4 during any period in which the Company is not given full and free access to the Customer's or Company's facilities and equipment for the purpose of investigating and correcting the interruption;

2.5.3.A.5 during any period in which the User continues to use the service on an impaired basis;

2.5.3.A.6 during any period in which the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements;

2.5.3.A.7 that occurs or continues due to the Customer's failure to authorize replacement of any element of special construction; and

2.5.3.A.8 that was not reported to the Company within thirty (30) days of the date that service was affected.

Issued: May 15, 2003

Effective: May 16, 2003

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SECTION 2 - RULES AND REGULATIONS (Cont'd)

2.6 Termination of Service

- 2.6.1 A Customer may terminate service, with or without cause, by giving the Company written notice, except where cause must be provided pursuant to the Customer's contract or Service Order. If a Customer orders services requiring special equipment and/or facilities dedicated to the Customer's use and then cancels the order before the service begins, a charge will be made to the Customer for the non-recoverable portions of expenditures or liabilities incurred expressly on behalf of the Customer by the Company.
- 2.6.2 The Company may discontinue service to a customer only after it has mailed or delivered by other means a written notice of discontinuance. Service shall not be discontinued until at least five days after delivery of this notice or eight days after the postmark date on a mailed notice. The notice of discontinuance shall be delivered separately from any other written matter or bill. Notice of discontinuance shall not be mailed before the third business day following the due date shown on the bill. In the event of discontinuance, the notice to the Customer will inform the Customer of the right to have the issue reviewed by the Commission pursuant to 83 Illinois Administrative Code, Section 735.190.
- 2.6.2.A Failure of the Customer to pay a non-disputed delinquent account;
- 2.6.2.B Failure of the Customer to make satisfactory arrangements to pay arrearages or meet the requirements of a payment agreement;
- 2.6.2.C Failure of the Customer to permit the Company to have reasonable access to its equipment, facilities, service connections or other property;
- 2.6.2.D Failure of the Customer to provide the Company with adequate assurances that an unauthorized use or practice will cease;
- 2.6.2.E Customer violation of any regulation governing the service under this tariff, or a violation of any law, rule, or regulation of any government authority having jurisdiction over the service;
- 2.6.2.F Company is prohibited from furnishing services by order of a court or other government authority having jurisdiction;
- 2.6.2.G Customer fraud or material misrepresentation of identity for purpose of obtaining telephone service; or
- 2.6.2.H Failure of the Customer to adhere to contractual obligations with the Company.

Issued: May 15, 2003

Effective: May 16, 2003

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SECTION 2 - RULES AND REGULATIONS (Cont'd)

2.6 Termination of Service (Cont'd)

- 2.6.3 The Company may terminate service without notice to the Customer for any of the following occurrences:
- 2.6.3.A Customer's maintenance or operation of its equipment in such a manner as to adversely affect the Company's equipment or service to others;
 - 2.6.3.B Customer non-compliance with any provision of this tariff which results in threatening the safety of a person or the integrity of the service delivery system of the Company;
 - 2.6.3.C The existence of a condition on the Customer's premises determined by the Company to be hazardous;
 - 2.6.3.D Customer tampering with the Company's equipment or service;
 - 2.6.3.E Customer's unauthorized or illegal use of the Company's service or equipment.
- 2.6.4 The Customer is responsible for all charges incurred to the Calling Station regardless of which party terminates the service. The Customer shall reimburse the Company for all costs, expenses and fees (including reasonable attorneys' fees) incurred by the Company in collecting such charges.

Issued: May 15, 2003

Effective: May 16, 2003

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SECTION 2 - RULES AND REGULATIONS (Cont'd)

2.7 Payment of Charges

- 2.7.1 The Customer is responsible for payment of all charges for service furnished by the Company to the Customer and Users, regardless of whether those services are used by the Customer itself or are resold to or shared with other persons.
- 2.7.2 Recurring monthly charges may be invoiced one month in advance. Invoicing cycles are approximately thirty (30) days in length, and payment is due upon receipt. Payment will be considered timely if paid within twenty (20) days of the billing date. After twenty (20) days, payment will be considered late.
- 2.7.3 The Company reserves the right to assess late payment charges for Customers whose account(s) carries principal owing from the prior billing period. The late payment penalty shall be the portion of the payment not received by the date due, multiplied by the lesser of the highest percentage allowable by the Illinois Commerce Commission or a late factor of 1.5% per month.
- 2.7.4 Customers must notify the Company either verbally or in writing of any disputed charges within thirty (30) days of the billing date, otherwise all charges on the invoice will be deemed accepted. All charges remain due and payable at the due date, although a Customer is not required to pay any disputed charges during the time period in which the Company conducts its investigation into the matter.
- 2.7.5 In the event of a dispute concerning a bill, Customers must pay a sum equal to the amount of the undisputed portion of the bill and proceed with the complaint procedures set forth in this tariff.

Issued: May 15, 2003

Effective: May 16, 2003

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SECTION 2 - RULES AND REGULATIONS (Cont'd)

2.8 Deferred Payment Agreements

2.8.1 Applicability

Residential customers who are indebted to the Company for past due utility service shall have the opportunity to make arrangements with the Company to retire the delinquent amount by periodic payments referred to hereinafter as a Deferred Payment Agreement. All applicants for service, nonresidential customers and customers who have failed to make payment under such a plan during the past twelve (12) months, who are indebted to the Company for past due utility service, may have the opportunity, at the discretion of the Company, to make arrangements with the utility to retire the debt by periodic payments referred to hereinafter as a Deferred Payment Agreement.

2.8.2 Terms and Conditions

The terms and conditions of a Deferred Payment Agreement shall be determined by the Company after consideration of the following:

- 1) size of the past due account;
- 2) customer's or applicant's ability to pay;
- 3) customer's or applicant's payment history;
- 4) reasons for the delinquency; and
- 5) any other relevant factors relating to the circumstances of the customer's or applicant's service.

Issued: May 15, 2003

Effective: May 16, 2003

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SECTION 2 - RULES AND REGULATIONS (Cont'd)

2.8 Deferred Payment Agreements (Cont'd)

2.8.3 Down Payment

The Company may require an applicant for residential service or a residential customer to pay no more than one-quarter of the amount past due and owing at the time of entering into a Deferred Payment Agreement. The company may require an applicant for business service or a business customer to pay no more than one-third the amount past due and owing at the time of entering into the deferred payment agreement. The Company shall allow the customer or applicant a minimum of four (4) months from the date of said agreement and a maximum of 12 months in which to complete payment pursuant to a Deferred Payment Agreement.

2.8.4 Agreement to be in Writing

A Deferred Payment Agreement shall be in writing, with a copy provided to the applicant or customer, and shall conform to the following requirements:

- 1) the applicant or customer shall be required to pay all future bills for utility service by the due date; and
- 2) the applicant or customer shall retire the delinquent amount according to the terms of the Deferred Payment Agreement.

2.8.5 Default and Disconnection

If an applicant or customer shall default upon any payment due under the Deferred Payment Agreement, all amounts owed pursuant to the agreement become payable immediately and the Company shall have the right to discontinue service, pursuant to proper notice.

Issued: May 15, 2003

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SECTION 2 - RULES AND REGULATIONS (Cont'd)

2.9 Refunds

2.9.1 In the event that a customer pays a bill as submitted by a telephone utility and the billing is later found to be incorrect due to an error either in charging more than the published rate, in measuring the quantity or volume of service provided, or in charging for the incorrect class of service, the utility shall refund the overcharge with interest from the date of overpayment by the customer.

2.9.2 The rate of interest shall be the rate as established by the Commission to be paid on deposits.

2.9.3 The refund shall be accomplished by a credit on a subsequent bill for telephone service, or by check if the account is final, or if so requested by the customer.

2.10 Deposits

The Company will not require deposits from Customers.

2.11 Advance Payments

The Company will not require advance payments from Customers.

Issued: May 15, 2003

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SECTION 2 - RULES AND REGULATIONS (Cont'd)

2.12 Contested Charges

All bills are presumed accurate, and shall be binding on the Customer unless objection is received by the Company within thirty (30) days of the billing date, either verbally or in writing. In the event that a billing dispute between the Customer and the Company for service furnished to the Customer cannot be settled with mutual satisfaction, the Customer may take the following course of action:

- 2.12.1 First, the Customer may request, and the Company will provide, an in-depth review of the disputed amount. (The undisputed portion and subsequent bills must be paid on a timely basis or the service may be subject to disconnection.)
- 2.12.2 Second, if there is still a disagreement about the disputed amount after investigation and review by the Company, the Customer may file an appropriate complaint with the Illinois Commerce Commission.

2.13 Taxes

The Customer is responsible for the payment of Federal excise taxes, state and local sales and use taxes, fees and other exactions imposed on the Company or its services by governmental jurisdictions, other than taxes imposed generally on corporation. All such taxes, fees and charges shall be billed separately as separate items and are not included in the quoted rates for local exchange service.

2.13.1 Illinois Public Utilities Tax and Municipal Taxes

Pursuant to applicable state (including, but not limited to the *Illinois Telecommunications Maintenance Fee Act*) and municipal law, Company will charge its customers, in addition to all other applicable charges, additional percentages of the amounts payable for intrastate services as specified in state and municipal law, codes and regulations.

Issued: May 15, 2003

Effective: May 16, 2003

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SECTION 2 - RULES AND REGULATIONS (Cont'd)

2.13 Taxes (Cont'd.)

2.13.2 Dual Party Relay Service

(A) Concurrence in regulations and charges of the Illinois Telecommunications Assistance Corporation (ITAC)

- (1)** Company concurs in the Rates, Rules, and Regulations governing: (1) intrastate Telecommunications Provisions for the Hearing-and-Voice impaired as filed by the Illinois Telecommunications Access Corporation in its Ill. C.C. No. 1 tariff; (2) intrastate Telecommunications Provisions for Deaf and Severely Hearing-Impaired for Dual Party Relay Service as filed by the Illinois Telecommunications Access Corporation in its Ill. C.C. No. 2 tariff.
- (2)** Company extends this concurrence to any and all changes which may be made subsequent to this date by the Illinois Telecommunications Access Corporation in its Ill. C.C. No. 6 and Ill. C.C. No. 2 tariffs.
- (3)** Company hereby expressly reserves the right to cancel and make void this statement of concurrence at any time.

Issued: May 15, 2003

Effective: May 16, 2003

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SECTION 2 - RULES AND REGULATIONS (Cont'd)

2.13 Taxes (Cont'd.)

2.13.2 Dual Party Relay Service (Cont'd)

(B) ITAC Supplemental Charge

Pursuant to the Order dated May 4, 2005, of the Illinois Commerce Commission in Docket 05-0232, NOS Communications, Inc. Telephone Company will impose a supplemental charge of eight cents per month per line for all subscriber lines other than Centrex-type and PBX lines, and a charge of 1.6 cents for each Centrex-type line, and a charge of 40 cents per PBX trunk, effective with bills rendered on or after June 1, 2005 or at the beginning of the first cycle after June 1, 2005.

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Issued: May 13, 2005

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Effective: June 1, 2005

SECTION 2 - RULES AND REGULATIONS (Cont'd)

2.13 Taxes (Cont'd.)

2.13.3 Telephone Assistance Program

(A) General

(1) To qualify for low-income assistance, the applicant must participate in any of the following assistance programs. The Illinois Department of Human Services will certify the applicant's participation in assistance programs (a) and (b), below for purposes of eligibility.

- (a) Medicaid
- (b) Food Stamps
- (c) Supplemental Security Income (SSI)
- (d) Federal Housing Assistance
- (e) Low-Income Home Energy Assistance (LIHEAP)

(2) The low-income programs are funded through voluntary contributions from Illinois customers.

(3) The Telephone Company's verification through the Department of Human Services or, in lieu of electronic verification, applicant's signature on the form contained in Part 757 as Exhibit E, shall constitute proof of income eligibility.

(4) The low-income assistance shall be available to only one access line per low-income household.

(B) Supplemental Link-Up Assistance

A credit of up to 50% of the connection charge, not to exceed \$30.00, will be applied to each new eligible customer.

(C) Supplemental LifeLine Assistance

Eligible customers may receive a discount of \$1.50 on their monthly telephone service.

Issued: May 15, 2003

Effective: May 16, 2003

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SECTION 2 - RULES AND REGULATIONS (Cont'd)

2.13 Taxes (Cont'd.)

2.13.3 Telephone Assistance Program (Cont'd)

(D) Voluntary Contributions

- (1) Customers wishing to participate in the funding of UTSAP may do so by electing to contribute, on a monthly basis, a fixed amount to be included by the Company on the Customer's monthly bill. The voluntary contribution shall not reduce the Customer's total monthly bill amount due the Company for telephone services or other charges.

Residential Customers may elect to contribute:

- (a) \$0.50
- (b) \$1.00
- (c) \$2.00
- (d) \$5.00

Business Customers may elect to contribute:

- (a) \$1.00
- (b) \$5.00
- (c) \$10.00
- (d) \$25.00

- (2) Customers may elect to discontinue or change the amount of the contribution at any time upon providing at least thirty (30) days notice to Company.
- (3) Failure by the Customer in any month to remit the entire billed amount shall reduce the UTSAP contribution accordingly.

Issued: May 15, 2003

Effective: May 16, 2003

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SECTION 2 - RULES AND REGULATIONS (Cont'd)

2.13 Taxes (Cont'd.)

2.13.4 Contributions to the Digital Divide Elimination Fund.

- (A) Customers wishing to participate in the funding of the Program may do so by electing to contribute, on a monthly basis, a fixed amount to be included by the telecommunications carrier on the customer's monthly bill. This contribution shall not reduce the customer's total amount due for telecommunications services or other charges appearing on the bill. Customers may elect to contribute \$.50, \$1.00, \$2, \$5, \$10, \$15, or \$25 per month per line.
- (B) Contributions shall be collected on a recurring basis each month from the customer's bill and remittance shall be reported and transferred to the Department or its designee as required by Section 758.60. Customers may elect to discontinue or change the amount of the monthly contribution on their bill at any time upon providing at least 30 days notice by telephone or mail to the telecommunications carrier.
- (C) Contributions other than those provided for in this Section shall be made directly to the Department or its designee.
- (D) Failure by the customer in any month to remit the entire billed amount may reduce the contribution accordingly.

Issued: May 15, 2003

Effective: May 16, 2003

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SECTION 2 - RULES AND REGULATIONS (Cont'd)

2.14 Transfers and Assignments

Neither the Company nor the Customer may assign or transfer its rights or duties in connection with the Services and facilities provided by the Company without the written consent of the other party, except that the Company may assign its rights and duties (a) to any subsidiary, parent company or affiliate of the Company, (b) pursuant to any sale or transfer of substantially all the assets of the Company, or (c) pursuant to any financing, merger or reorganization of the Company.

2.15 Temporary Promotional Programs

The Company may establish temporary promotional programs under which it may waive or reduce non-recurring or recurring charges, to introduce present or potential Customers to a Service not previously received by the Customers. The specific terms of each promotional program shall be filed with the Commission within 30 days of its effective date.

2.16 Application of Rates

2.16.1 Introduction

The regulations set forth in this Section govern the application of rates for services contained in Section 4 of the tariffs of the Company.

2.16.2 Rates Based on Duration of Use

Where charges for a service are specified based on the duration of use, such as the duration of a telephone call, the following rules apply:

- (a) Unless otherwise specified, calls are timed in one minute increments. All calls which are fractions of a measurement increment are rounded-up to the next whole unit.
- (b) Timing on completed calls begins when the call is answered by the called party. Answering is determined by hardware answer supervision in all cases where this signaling is provided by the terminating local carrier and any intermediate carrier(s).

Issued: May 15, 2003

Effective: May 16, 2003

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SECTION 2 - RULES AND REGULATIONS (Cont'd)

2.16 Application of Rates (Cont'd)

2.16.2 Rates Based on Duration of Use (Cont'd)

- (c) Timing terminates on all calls when the calling party hangs up or the Company's network receives an on-hook signal from the terminating carrier.

2.16.3 Rates Based Upon Distance

Where charges for a service are specified based upon distance, the following rules apply:

- a. Distance between two points is measured as airline distance between the Rate Centers of the originating and terminating telephone lines. The Rate Center is a set of geographic coordinates, as referenced in National Exchange Carrier Association, Inc. Tariff FCC No. 4, associated with each NPA-NXX combination (where NPA is the area code and NXX is the first three digits of a seven-digit telephone number). Where there is no telephone number associated with an access line on the Company's network (such as a dedicated access line), the Company will apply the Rate Center of the Customer's main billing telephone number.
- b. The airline distance between any two Rate Centers is determined as follows:
- 1) Obtain the "V" (vertical) and "H" (horizontal) coordinates for each Rate Center from the above-referenced NECA tariff.
 - 2) Compute the difference between the "V" coordinates of the two rate centers; and the difference between the two "H" coordinates.
 - 3) Square each difference obtained in step (2) above.
 - 4) Add the square of the "V" difference and the square of the difference obtained in step (3) above.
 - 5) Divide the sum of the squares by 10. Round to the next higher whole number if any fraction is obtained.

Issued: May 15, 2003

Effective: May 16, 2003

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SECTION 2 - RULES AND REGULATIONS (Cont'd)

2.17 Timing of Calls

- 2.17.1 The Customer's monthly usage charges for the Company service are based upon the total number of minutes the Customer uses and the service options to which the Customer subscribes. Chargeable time begins at the time the called party answers (i.e. when two-way communications is possible), and ends when either party hangs up.
- 2.17.2 No charges apply if a Call is not completed.
- 2.17.3 For billing purposes, all Calls are rounded up to the nearest minute and billed in increments of one minute. The minimum Call duration is one (1) minute for a connected Call.
- 2.17.4 Where applicable, charges will be rounded up to the nearest penny.
- 2.17.5 Usage begins when the called party picks up the receiver (i.e. when two-way communication is possible). A Call is terminated when the calling or called party hangs up. The Company utilizes software answer supervision, which permits up to sixty (60) seconds of ringing before the Call becomes billed usage. Where answer supervision is not available, any Call for which the duration exceeds sixty (60) seconds shall be presumed to have been answered and becomes billed usage.
- 2.17.6 The Company will not knowingly charge for Incomplete or unanswered Calls. Upon the Customer's request and proper verification, the Company shall promptly adjust or credit the Customer's account for charges or payments for any Incomplete or unanswered Call inadvertently billed due to the unavailability of Feature Group D or due to another carrier's failure to provide answer supervision. Upon the Customer's request and proper verification, the Company also shall promptly adjust or credit the Customer's account for charges or payments for Calls placed to a wrong number.

Issued: May 15, 2003

Effective: May 16, 2003

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SECTION 2 - RULES AND REGULATIONS (Cont'd)

2.18 Start of Billing

For billing purposes, the start of service is the day following acceptance by the Customer of the Company's service or equipment, or another date mutually agreed-upon by the Customer and the Company. The end of service date is the last day of the minimum notification of cancellation or any portion of the last day, after receipt by the Company of notification of cancellation, or another date mutually agreed-upon by the Customer and the Company.

2.19 Minimum Call Completion Rate

The Customer may expect a Call completion rate of at least ninety-percent (90%) of dialed, local interoffice calls attempted during peak use periods or the busy hour.

2.20 Service Restoral

When service has been discontinued pursuant to Section 2.6 above, the Company may charge and collect the restoral charge, if any, set forth in its rules, regulations or terms and conditions of service which are on file with the Commission. Such rules, as filed, shall provide for automatic waiver of the customer's first service restoral charge of each calendar year. When service has been discontinued for nonpayment and payment has not been received or satisfactory payment arrangements have not been made for a period of ten (10) calendar days, the Company may consider the service terminated and the equipment owned by the Company may be removed. Reconnection may be considered as a new installation as provided in the company tariffs.

Issued: May 15, 2003

Effective: May 16, 2003

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SECTION 2 - RULES AND REGULATIONS (Cont'd)

2.21 Commission Complaint Procedures

2.21.1 Before the Commission will allow the filing of a formal complaint by an applicant, customer, user or company an informal complaint shall be filed with the Commission's Consumer Affairs Division. The informal complaint:

- (A) should be in writing but may be initiated by telephone or in person at the offices of the Commission; and
- (B) shall provide the following information to the Commission:
 - i) the name, address and telephone number of the applicant, customer, or user,
 - ii) the name of the company involved,
 - iii) the nature of the complaint in a clear and concise manner,
 - iv) the specific relief requested.

2.21.2 Upon receipt of the informal complaint, the Consumer Affairs Division shall:

- (A) advise the party complained of that a complaint has been filed against it; the party complained of must respond to the Consumer Affairs Division within fourteen (14) days; and
- (B) review and investigate the complaint;
- (C) advise the parties of the results of the investigation within a reasonable time not to exceed fourteen (14) days following receipt of a complete response from the party complained of. By agreement of the parties and the Consumer Affairs Division, these time limits may be extended.

Issued: May 15, 2003

Effective: May 16, 2003

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SECTION 2 - RULES AND REGULATIONS (Cont'd)

2.21 Commission Complaint Procedures (Cont'd)

2.21.3 If the Consumer Affairs Division is unable to resolve the complaint to the satisfaction of the parties or if the party complained of fails to respond to the Consumer Affairs Division, any party may file a formal complaint in accordance with the Commission's Rules of Practice, 83 Ill. Adm. Code 200 (General Order 154).

2.21.4 Service shall not be discontinued for the reason which is the subject of the complaint during the pendency of any proceeding (formal/informal) before the Commission pursuant to the provisions of this Section so long as the customer has complied with the provisions of Section 735.190(d).

Issued: May 15, 2003

Effective: May 16, 2003

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SECTION 3 - DESCRIPTION OF SERVICE

3.1 General Service Information

The Company offers local exchange telecommunications services to Customers throughout the State of Illinois. The following Company Services for business and residential Customer and for carriers certificated by the Commission are covered in this Section:

Local Exchange Services
--Standard Access Line
--Local Residential Line
--Local Business Line
--Extended and Expanded Area Calling Services
--Direct Inward Dialing Service
--Centrex Services
Operator Services
Busy Line Verification and Interrupt Service
Call Blocking Features
Calling Card Services
Custom Calling Features
Directory Assistance/Directory Assistance Call Completion
Directory Listings
911 Emergency Services
Maintenance Visit
Telephone Maintenance Plan
Installation/Non-Installation
Miscellaneous

Issued: May 15, 2003

Effective: May 16, 2003

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NOS Communications, Inc.

I.C.C. Tariff No. 6

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d/b/a iVantage Network Solutions

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SECTION 3 - DESCRIPTION OF SERVICES (Cont'd)

3.1 General Service Information (Cont'd)

3.1.1 Customer Calling Plans

3.1.1.A NOS Local Customers in service on or before September 30, 2002, whose services are not part of an unexpired term plan or usage guarantee will receive services pursuant to Rate Plan A in Section 4.

3.1.1.B NOS Local Customers in service after September 30, 2002 will receive services pursuant to Rate Plan B in Section 4.

Issued: May 15, 2003

Effective: May 16, 2003

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SECTION 3 - DESCRIPTION OF SERVICES (Cont'd)

3.2 Local Exchange Services

3.2.1 Standard Access Line

The Standard Residential or Business Line provides a Customer with a single, analog, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Standard Lines are provided for the connection of Customer-provided wiring and single station sets or facsimile machines. A multi-line subscriber is a Business customer with more than one Line provided by Company. Standard Access Lines enable the customer to:

- (a) place or receive calls to any station in the local calling area, as defined herein;
- (b) access enhanced 911 Emergency Service where available;
- (c) access the interexchange carrier selected by the Customer for interLATA, intraLATA, interstate or international calling;
- (d) access Operator Services;
- (e) access Directory Assistance;
- (f) place or receive calls to 800 numbers;
- (g) access Telecommunications Relay Service.

The Company's service will automatically block originating calls to other telephone companies' caller-paid information services (e.g., 900, 976) at no charge. Calls to those numbers and other numbers used for caller-paid information services will be unblocked on a per directory number basis only. Subsequent blocking of 900-type numbers will incur a charge listed in Section 4.

Issued: May 15, 2003

Effective: May 16, 2003

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SECTION 3 - DESCRIPTION OF SERVICES (Cont'd)

3.2 Local Exchange Services (Cont'd)

3.2.2 Local Calling Services

3.2.2.A Local Residential Line Service

Local Residential Line Service provides Residential Customers with the ability to originate calls from a Company-provided access line to all other stations on the public switched telephone network bearing the designation of any central office exchanges, areas, and zones included in the Customer's local calling area. Service is provided on a flat or measured use basis and may be provided in conjunction with other services and products included in this Section.

3.2.2.B The Works

A local service and features package available to residential customers. The features included in this package include: Three Way Calling, Call Forwarding Variable, Speed Calling 8, Automatic Call Return, Automatic Call Recall, Caller ID, and Caller ID with Name.

3.2.2.C Custom Calling Plan

A local service and features package available to residential customers. The features included in this package include Call Waiting Terminating, Three Way Calling, Call Forwarding Variable, Caller ID and Caller ID with Name and Automatic Recall.

3.2.2.D Local Business Line Service

Local Business Line Service provides a Business Customer with the ability to originate calls from Company-provided access lines to all other stations on the public switched telephone network bearing the designation of any central office exchanges, areas, and zones included in the Customer's local calling area. Service is provided on a flat or measured use basis and may be provided in conjunction with other services and products included in this Section.

Issued: May 15, 2003

Effective: May 16, 2003

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SECTION 3 - DESCRIPTION OF SERVICES (Cont'd)

3.2 Local Exchange Services (Cont'd)

3.2.2 Local Calling Services

3.2.2.E Extended and Expanded Area Calling Services

Extended and Expanded Area Calling Service allows the Customer to make calls to specific NXX codes within designated exchanges outside the Customer's Local Calling area without paying intraLATA toll rates. The Customer is billed per call according to the duration of the call. Company will mirror all existing extended and expanded calling areas the ILEC currently has in place for facilities-based or resold services.

3.2.2.F Saving Advantage Plus Illinois

Savings Advantage Plus Illinois provides residential customers with unlimited local calling plus three calling features: Call Waiting, Call Forwarding, and three Way Calling. This offering also includes local toll (intraLATA) calling for 6 cents per minute. Voicemail is available with this service for \$7.99 per month. The monthly recurring charge, based on zone, is as follows:

3.2.2.G All-for-One Illinois

All-for-One Illinois provides residential customers with unlimited local and local toll (intraLATA) calling plus unlimited features, excluding voicemail. Voicemail is available with this service for \$7.99 per month. The monthly recurring charge, based on zone, is as follows:

Issued: May 15, 2003

Effective: May 16, 2003

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SECTION 3 - DESCRIPTION OF SERVICES (Cont'd)

3.2 Local Exchange Services (Cont'd)

3.2.2 Local Calling Services (Cont'd)

3.2.2.H Direct Inward Dialing Service

Direct Inward Dialing (“DID”) Service is an optional feature provided in conjunction with Company-provided PBX Trunks. DID Service permits incoming calls from the exchange network to reach a specific station line without the assistance of an attendant through the use of a seven digit number. DID service transmits the dialed digits for all incoming calls allowing the Customer’s PBX to route incoming calls directly to individual stations corresponding to each individual DID number. DID is furnished upon the condition that the customer contract for adequate facilities, e.g., dial tone lines, circuit packs or equivalent, etc, to permit the use of the service without injurious effect on general telephone service. Certain conditions, such as transmission limitations, may require the provision of additional switching equipment on the customer’s premises in order to furnish DID service. The Company offers DID services to Customers in minimum blocks of ten (10) telephone numbers.

3.2.2.I Centrex Services

Centrex Service provides the Customer with multiple individual voice-grade telephone communications channels, each of which can be used to place or receive one call at a time. Centrex Station Lines are provided for connection of Centrex-compatible Customer-provided station sets to the public switched telecommunications network. Each Centrex Station Line may be provided in combination with other Company-provided services including PBX and ISDN.

Issued: May 15, 2003

Effective: May 16, 2003

**By: Joseph T. Kopyy
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SECTION 3 - DESCRIPTION OF SERVICES (Cont'd)

3.2 Local Exchange Services (Cont'd)

3.2.2 Local Calling Services (Cont'd)

3.2.2.J Loyalty Rewards Program I

The Loyalty Rewards Program I provides Customers with basic local service and custom calling features for a flat fee. Loyalty Rewards Program I Customers receive unlimited local calling and all local vertical features such as Caller ID, Call Waiting and Call Forwarding. The Program or accompanying fee does not include or apply to intraLATA toll charges, Remote Call Forwarding, Off Premises Extensions, WIRE-PRO, PBX, ISDN, Foreign Exchange Number and federal and local fees, taxes or surcharges, including local number portability.

3.2.2.K Loyalty Rewards Program II

The Loyalty Rewards Program II provides Customers with basic local line service and custom calling features for a flat fee. Loyalty Rewards Program II Customers receive metered local calling and all local vertical features such as Caller ID, Call Waiting and Call Forwarding. The Program and accompanying fee do not include or apply to local usage, intraLATA toll charges, Remote Call Forwarding, Off Premises Extensions, WIRE-PRO, PBX, ISDN, Foreign Exchange Number and federal and local fees, taxes or surcharges, including local number portability. Customers must have at least \$200.00 in long distance services from the most recent invoice to qualify for the Loyalty Rewards Program II service offering.

3.2.2.L Loyalty Rewards Program III

The Loyalty Rewards Program III provides Customers with basic local line service and custom calling features for a flat fee. Loyalty Rewards Program III Customers receive metered local calling and all local vertical features such as Caller ID, Call Waiting and Call Forwarding. The Program and accompanying fee does not include or apply to local usage, intraLATA toll charges, Remote Call Forwarding, Off Premises Extensions, WIRE-PRO, PBX, ISDN, Foreign Exchange Number and federal and local fees, taxes or surcharges, including local number portability.

Issued: November 11, 2003

Effective: November 13, 2003

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SECTION 3 - DESCRIPTION OF SERVICES (Cont'd)

3.3 Operator Services

Local calls may be completed or billed with the live or mechanical assistance by the Company's operator center. Calls may be billed collect to the called party, to an authorized 3rd party number, to the originating line, or to a valid authorized calling card. Local calls may be placed on a station to station basis or to a specified party (see Person to Person), or designated alternate. Usage charges for local operator assisted calls are those usage charges that would normally apply to the calling party's service. Provides for live or automated operator treatment when Customer dials "0". Services include, but are not limited to, bill to originating telephone number, calling card, collect or to a third party:

- 3.3.1 Collect Calls - Calls where the called person agrees to pay for the call. Company offers two types of collect calls.
- 3.3.2 Person-to-Person - Calls completed with the assistance of a Company operator to a particular person, station, department or PBX extension specified by the calling party.
- 3.3.3 Station-to-Station - Operator assisted calls other than Person-to-Person billed to either the Business Customer's phone number, or the end user's calling card. Calls may be dialed with or without assistance of a Company operator.
- 3.3.4 Third Party Billed Cards - Calls where the customer requests that the phone call be charged to a third party's phone number. If the originating caller is calling from a payphone, the third party number is called. The third party has to answer the phone and accept the charges before the operator completes the call.

Issued: May 15, 2003

Effective: May 16, 2003

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SECTION 3 - DESCRIPTION OF SERVICES (Cont'd)

3.4 Busy Line Verification and Interrupt Service

Busy Line Verification and Interrupt Service, furnished to the extent facilities permit, provides the customer with the following options:

- 3.4.1 Busy Line Verification: Upon request of the calling party, the Company will determine if the line is clear or in use and report to the calling party.
- 3.4.2 Busy Line Verification and Interrupt: The operator will interrupt the call on the called line only if the calling party indicates an emergency and requests interruption.

3.5 Call Blocking Features

A calling party may block their telephone number, associated main listed name and voiceback of calling identification information to users or subscribers to customer calling features utilizing SS7 technology. Blocking will also prevent call completion through the use of Return Call service. Customers have two blocking options: (1) per call Blocking or (2) Per Line Blocking.

3.6 Calling Card Services

The Company's Calling Card Services are offered to Customers of its local exchange and long distance services. The Company's Calling Card Services are accessed by dialing a toll-free number and entering the Calling Card Number (area code, phone number, and PIN).

Issued: May 15, 2003

Effective: May 16, 2003

**By: Joseph T. Kopyy
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SECTION 3 - DESCRIPTION OF SERVICES (Cont'd)

3.7 Custom Calling Features

- 3.7.1 Anonymous Call Rejection: Allows a called party to block the display of their number and name on outgoing Calls on a per-Call basis for a fee.
- 3.7.2 Automatic Busy Redial: Permits the Customer to redial automatically the last number dialed. If the called line is busy, a 30-minute queuing process begins. The customer is then given an indication that the network will attempt to set up the call when the called line is idle.
- 3.7.3 Automatic Call Return/*69: Enables a Customer to automatically return the last incoming Call. To return the call, the Customer dials a feature Code and the number is dialed automatically. If the called line is busy, a 30-minute queuing process begins. The Customer is then given an indication that the network will attempt to set up the Call when the called line is idle.
- 3.7.4 Busy Number Re-dial: This feature automatically redials another parties phone number after the Customer's first attempt to connect to that number resulted in a busy signal. The line is checked every 45 seconds for up to 30 minutes and alerts the Customer with a distinctive ringing pattern when the busy number and the Customer's line are free. The Customer can continue to make and receive other calls while the feature is activated.
- 3.7.5 Call Block: Allows the end-user to automatically block incoming calls from up to six Customer pre-selected telephone numbers (including numbers from which a Customer has just received a call. The list of numbers can be changed at any time. Callers whose numbers have been blocked will hear a recorded message and no usage charges will apply. The calling party's number will not be delivered or announced to the call recipient under any circumstances.
- 3.7.6 Caller ID: Allows the number of the calling party to be passed from the telephone company to your telephone between the first and second ring signaling an incoming telephone call.

Issued: May 15, 2003

Effective: May 16, 2003

**By: Joseph T. Kopyy
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SECTION 3 - DESCRIPTION OF SERVICES (Cont'd)

3.7 Custom Calling Features (Cont'd)

- 3.7.7 Caller ID with Name: This feature provides the originating telephone number and also the name associated with the line. The information is displayed on a Customer provided display device attached to the Customer's telephone line.
- 3.7.8 Call Forwarding: Permits the Customer to forward calls to any telephone number or station in the Customer Group that their station is allowed to call, including voicemail and attendant
- 3.7.9 Call Forwarding Busy: Permits the forwarding of incoming calls when the End User's line is busy. The forwarded number is fixed by the end-user's service order.
- 3.7.10 Call Forwarding No Answer: Permits the forwarding of incoming calls when the End-User's line remains unanswered after end user designated number of rings. The number of rings and the forwarded number are fixed by the Customer service order.
- 3.7.11 Call Forwarding Variable: Permits the end-user to automatically forward (transfer) all incoming calls to an end-user designated telephone number, and permits the end-user to restore incoming calls to non Call Forwarding operation. The Customer is charged for the call between the original terminating number and the number to which it is remotely call forwarded. The Customer must subscribe to adequate facilities to permit the use of the service without impairment, disruption or deterioration of the quality of other telephone services.
- 3.7.12 Call Trace: Allows a called party to initiate an automatic trace of the last call received. Call Trace is available on a usage base only. After receiving the call which is to be traced, the customer dials a code and the traced telephone number is automatically sent to the Company. The customer using Call Trace is required to contact the Company for further action and will not receive the traced telephone number. The results of a trace will be furnished only to legally constituted authorities upon proper request by them.
- 3.7.13 Call Transfer: Allows the User to transfer a Call to another station within the Customer Group or to an outside telephone number.

Issued: May 15, 2003

Effective: May 16, 2003

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SECTION 3 - DESCRIPTION OF SERVICES (Cont'd)

3.7 Custom Calling Features_(Cont'd)

- 3.7.14 Call Waiting: Permits the end-user engaged in a call to receive a tone signal indicating a second call is waiting; and, by operation of the switch hook, to place the first call on hold and answer the waiting call. The Customer may alternate between the two calls by operation of the switch hook, but a three-way conference call cannot be established.
- 3.7.15 Cancel Call Waiting: Allows the User, on a per-Call basis, to cancel the Call Waiting function by dialing *70 before making a call.
- 3.7.16 Distinctive Ringing: This feature allows a Customer to have up to three separate telephone numbers which consist of the main telephone number and two additional telephone numbers, associated with one exchange access line. Each telephone number will have a distinctive ring on incoming calls to allow the Customer to identify the incoming call line. If the Customer also subscribes to Call Waiting, a Call Waiting tone is provided for each additional telephone number. All telephone lines must be served by the same Central Office.
- 3.7.17 Last Number Redial: Allows the Customer to return a call to the last incoming call whether the Customer answered the call or not.
- 3.7.18 Missed Call Dialing: Allows the Customer to return a call to the last incoming call whether the Customer answered the call or not. Upon activation, Miss Call Dialing will re-dial the number automatically and continue to check the number every 45 seconds for up to 30 minutes if the number is busy. The Customer is alerted with a distinctive ringing pattern when the busy number is free. When the Customer answers the ring, the call is then completed. The calling party's number will not be delivered or announced to the call recipient under any circumstances.

Issued: May 15, 2003

Effective: May 16, 2003

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SECTION 3 - DESCRIPTION OF SERVICES (Cont'd)

3.7 Custom Calling Features_(Cont'd)

- 3.7.19 Priority Call: This service provides one distinctive audible signal to the called customer when a call from one of up to six pre-specified telephone numbers. The calling list can only be created from and for telephone numbers located in appropriately equipped offices.
- 3.7.20 Select Forward: This service allows a customer to select a maximum of up six telephone numbers for forwarding. This list can only be created from and for telephone numbers located in appropriately equipped offices.
- 3.7.21 Speed Calling (8 or 30): Permits the Customer to place calls to other telephone numbers by dialing a one- or two-digit code rather than complete telephone numbers. The feature is available as an eight code list or a thirty code list. Either code list may include local and/or toll telephone numbers. To establish or change a telephone number in a code list, the Customer dials an activating code, receives a second dial tone and dials either a one- or two-digit code (for the eight code and thirty code lists, respectively) plus the telephone number.
- 3.7.22 Three Way Calling: Permits the end-user to add a third party to an established connection. When the third party answers, a two-way conversation can be held before adding the original party for a three-way conference. The end-user initiating the conference controls the call and may disconnect the third party to reestablish the original connection or establish a connection to a different third party. The feature may be used on both outgoing and incoming calls.
- 3.7.23 Voice Mail: Provides an audio mailbox to record, store, retrieve, review, save and handle audio messages for Customers. The service will greet incoming customers with a personal or standard greeting, and provide audio prompts and personal security codes for Customers and Users of Service.

Issued: May 15, 2003

Effective: May 16, 2003

**By: Joseph T. Kopyy
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SECTION 3 - DESCRIPTION OF SERVICES (Cont'd)

3.8 Custom Calling Packages

- 3.8.1 Feature Package 1: A feature package which includes: Caller ID, Caller ID with Name, Call Waiting Terminating, Call Forwarding Variable, Three Way Calling, and Automatic Recall.
- 3.8.2 Feature Package 2: A feature package which includes: Call Waiting Terminating, Call Forwarding Variable, Three Way Calling, and Automatic Call Return.
- 3.8.3 Feature Package 3: A feature package which includes: Caller ID, Caller ID with Name, Call Waiting Terminating, Call Forwarding Variable, Three Way Calling, Automatic Recall, and Automatic Call Return.
- 3.8.4 Major Deal A: A feature package available to residential customers which includes: Call Waiting/Cancel Call Waiting, Caller ID, Distinctive Ring, Three-Way Calling, Call Forwarding, *69, Speed Dialing 8, Call Block, Priority Call, Busy Redial, Do Not Disturb, and Select Call Forwarding.
- 3.8.5 Major Deal B: A feature package available to residential customers which includes: Call Waiting/Cancel Call Waiting, Call Forwarding, *69, Three Way Calling, and Call Block.

3.9 Directory Assistance

Provides for identification of telephone directory numbers, via an operator or automated platform. Customers are provided with a maximum of 2 listings per each call to Directory Assistance.

3.10 Directory Assistance Call Completion

Directory Assistance Call Completion Service provides the Customer with the ability to use a directory assistance operator to provide listing information and to automatically dial the number requested.

Issued: May 15, 2003

Effective: May 16, 2003

**By: Joseph T. Kopyy
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SECTION 3 - DESCRIPTION OF SERVICES (Cont'd)

3.11 Directory Listings

For each Customer of Company-provided Exchange Service(s), the Company shall arrange for the listing of the Customer's main billing telephone number in the directory(ies) published by the dominant Local Exchange Carrier in the area at no additional charge. Directory listings are provided in connection with each Customer service as specified herein. The Company reserves the right to limit the length of any listing in the directory by the use of abbreviations when, in its judgment, the clearness of the listing or the identification of the Customer is not impaired thereby. When more than one line is required to properly list the Customer, no additional charge is made. The following types of listings will be made available: (1) primary; (2) additional; (3) non-published; (4) non-listed; and (5) line of information.

3.12 Local Number Portability

Local Number Portability is a service that enable the End User to retain use of the existing local exchange Carrier's number after choosing the Company as its local exchange carrier, provided that the Customer's location remains within the existing rate center after the switch. Where applicable, the Company will assess on End User Customers a monthly fee or fees to recover the Company's costs of porting the Customer's number/s from its existing Carrier to the Company.

Issued: May 15, 2003

Effective: May 16, 2003

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I.C.C. Tariff No. 6

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SECTION 3 - DESCRIPTION OF SERVICES (Cont'd)

3.13 911 Emergency Services

Emergency Telephone Services allow Customers to reach appropriate emergency services, including: police, fire, and hospital medical services. Enhanced 911 Service has the ability to selectively route an emergency Call to the primary 911 provider so that it reaches the correct emergency service located closest to the Caller. In addition, Enhanced 911 Service enables the Customer's address and telephone information to be displayed to the person handling the 911 call.

Issued: May 15, 2003

Effective: May 16, 2003

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SECTION 3 - DESCRIPTION OF SERVICES (Cont'd)

3.14 Telephone Maintenance Plan

Provides the Customer with protection and full coverage at no additional charge in the event of damage to the Customer's inside wiring or customer premises equipment.

3.15 Installation

At the Customer's request or as required for the provision of Service, installation and/or maintenance may be performed during normal business hours on the Customer's premises.

3.16 Non-Routine Installation

At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours or in unusual locations. In such cases, charges based on cost of the actual labor, material, or other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to weekends, holidays, and/or night hours, additional charges may apply.

Issued: May 15, 2003

Effective: May 16, 2003

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SECTION 3 - DESCRIPTION OF SERVICES (Cont'd)

3.17 Channel Services

3.17.1 General Description

Channel Service consists of two-point or multi-point communications service offerings usually dedicated solely to the use of a particular Customer. Channels are electrical path utilized for transmitting signals, voice, or data communications. Channels are derived in such a manner as the Company may elect and are suitable for the purposes for which they are furnished. While it is contemplated that the Customer may provide the terminal apparatus and wiring (exclusive of the equipment necessary to derive and terminate the channel which is provided by the Company), at the request of the Customer and provided that request is reasonable, termination equipment will be provided by the Company subject to the rates and regulations set forth herein.

Facilities, consisting of channels, termination and arrangements are classified by Series and further classified within each Series by Type. The various Series and Types are described in terms of characteristics and use.

3.17.2 Local Distribution Channel

A Local Distribution Channel is a digital transmission path between the Customer's premises and the serving central office.

3.17.3 Interoffice Channel

An Interoffice Channel is a path for digital transmission furnished between the serving central offices.

3.17.4 Type 2001 Channels

Type 2001 Channels furnished prior to December 22, 1984 for private lines voice grade multi-point service (intra and interexchange) will continue to be furnished to existing Customers at the rates specified in Section 4.

Issued: May 15, 2003

Effective: May 16, 2003

**By: Joseph T. Kopyy
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SECTION 3 - DESCRIPTION OF SERVICES (Cont'd)

3.18 Miscellaneous Services

3.18.1 IntraLATA Toll Presubscription

IntraLATA Toll Presubscription is a procedure whereby a Customer designates to the Company the Carrier that the Customer wishes to use as its primary interexchange carrier (“PIC”) for intraLATA toll calls. Such calls are automatically designated to the intraLATA PIC, without the need to use carrier access codes or additional dialing to direct the Call to the designated Carrier. IntraLATA Toll Presubscription does not prevent a Customer who has presubscribed to an IntraLATA toll Carrier from using carrier access codes or additional dialing to direct Calls to an alternative intraLATA toll Carrier on a per Call basis. All new Customer’ initial requests for intraLATA toll service presubscription will be provided free of charge.

Issued: May 15, 2003

Effective: May 16, 2003

**By: Joseph T. Kopyy
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NOS Communications, Inc.

I.C.C. Tariff No. 6

d/b/a International Plus

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SECTION 3 - DESCRIPTION OF SERVICES (Cont'd)

3.18 Miscellaneous Services (Cont'd)

3.18.2 Promotional Service Offerings

From time to time, the Company may offer services or waive or vary service rates for promotional, market research or other similar business purposes.

Issued: May 15, 2003

Effective: May 16, 2003

**By: Joseph T. Kopy
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SECTION 4 -- RATES AND CHARGES FOR AMERITECH SERVICE AREA

4.1 Local Exchange Service Offerings

		Plan A	Plan B	
4.1.1	Local Residential Service <i>Flat Rate Service</i> , per line, per month	\$12.60	\$10.09	(I)
4.1.2	Saving Advantage Plus Illinois			
	Zone 1	\$28.74	N/A	(I)
	Zone 2	\$37.94	N/A	
	Zone 3	\$45.99	N/A	(I)
4.1.3	All-for-One Illinois			
	Zone 1	\$45.99	N/A	(I)
	Zone 2	\$51.74	N/A	
	Zone 3	\$57.49	N/A	(I)
4.1.4	<u>Remote Call Forwarding</u>			
	Monthly Recurring Charge	\$18.35	\$14.69	(I)
	Additional Access Path	\$7.37	\$5.65	(I)

Issued: January 31, 2006

**By: Joseph T. Kopyy
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Effective: February 1, 2006

SECTION 4 – RATES AND CHARGES FOR AMERITECH SERVICE AREA (Cont'd)

4.1 Local Exchange Service Offerings

4.1.5	Direct Inward Dial Service	Plan A	Plan B	
	Trunk Connection	\$29.22	\$23.38	(I)
	Per first ten numbers:	\$1.59	\$1.27	
	Additional numbers (blocks of 10):	\$1.59	\$1.27	(I)
4.1.6	Centrex Services	\$15.59	\$12.48	(I)
	Common Equipment EA System	\$6.68	\$5.35	
	Intercom Charge	\$14.09	\$11.27	(I)
4.1.7	Loyalty Rewards Program			
	Loyalty Rewards Program I	\$23.00	\$11.50	(I)
	Loyalty Rewards Program II	\$23.00	\$11.50	
	Loyalty Rewards Program III	\$46.00	\$34.50	(I)

4.1.8 Residential Unlimited Calling Program

This service is for use by residential customers who select 011 Communications or International Plus service. Customers who subscribe to this voice service must select and designate NOS Communications, Inc. as its Local Exchange Carrier (LEC), and NOS Communications, Inc. d.b.a. 011 Communications or International Plus as its Interexchange Carrier (IXC) for interstate, International and intrastate calling, and as its intraLATA toll provider for intraLATA toll calling. Concurrent with enrollment in this plan, customers must also enroll in any companion unlimited traffic plans for all domestic traffic.

A monthly recurring charge will apply to this service as outlined below. This charge is identical to and shall not be in addition to the monthly recurring charge as outlined in any tariffs or service guides as applicable to companion Federal Service or to companion State Residential Unlimited Calling Program Services.

Monthly charge:	\$57.49	\$57.49	(I)
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The following is included in the monthly recurring charge: Unlimited domestic state-to-state (Interstate) long distance, unlimited instate (Intrastate) long distance, and unlimited local toll calls, directly dialed from home; Basic line charges and features, and voicemail.

The following are not included in the monthly recurring charge: toll-free calling, international calling, calling card calls, cellular telephone platform calls, remote call forwarding, off premise extensions, WIRE-PRO, PBX, ISDN, Foreign Exchange Numbers, Local Number Portability, non-recurring charges, operator assistance, directory assistance, directory listing options, taxes, surcharges, per use charges and custom calling features. Customers will be charged at the rates contained within the Mobile Progressive Calling plan for international calls, or at the appropriate basic rate for all services not included within the monthly recurring charge.

Issued: January 31, 2006

Effective: February 1, 2006

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NOS Communications, Inc.
d/b/a International Plus
d/b/a 011 Communications
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SECTION 4 – RATES AND CHARGES FOR AMERITECH SERVICE AREA (Cont'd)

	Plan A	Plan B	
4.2 Operator Services			
4.2.1 Initial one (1) minute:	\$0.14	\$0.14	(I)
Each additional minute:	\$0.14	\$0.14	
Person-to-Person Collect, Per Call	\$5.61	\$5.61	
Initial one (1) minute:	\$0.18	\$0.18	
Each additional minute:	\$0.17	\$0.17	
Calling Card Service, Per Call	\$3.39	\$3.39	
Operator-Dialed Surcharge	\$3.39	\$3.39	(I)
4.3 Busy Verification and Service Interrupt			
BLV, Per Call	\$2.30	\$2.30	(I)
Emergency Interrupt, Per Call	\$5.75	\$5.75	(I)
4.4 Calling Card Services			
Call surcharge	\$1.68	\$1.68	(I)
Per minute charge	\$0.15	\$0.15	(I)

Issued: January 31, 2006

By: Joseph T. Koppy
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Effective: February 1, 2006

NOS Communications Inc

d/b/a International Plus
d/b/a 011 Communications
d/b/a The Internet Business Association
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SECTION 4 – RATES AND CHARGES FOR AMERITECH SERVICE AREA (Cont'd)

4.5 Custom Calling Features

Automatic Recall	\$3.23	\$2.59	(I)
Automatic Call Return/*610	\$3.23	\$2.59	
Caller ID	\$4.86	\$3.89	
Caller ID w/Name Display	\$1.77	\$1.41	
Call Forwarding	\$0.86	\$0.69	
Call Forwarding Busy	\$0.86	\$0.69	
Call Forwarding Variable	\$2.40	\$1.92	
Call Manager	\$5.65	\$4.52	(I)
Cancel Call Waiting	\$2.40	\$1.92	(I)
Distinctive Ringing	\$1.08	\$0.86	
Select Forward	\$1.84	\$1.47	
Speed Calling (8)	\$4.29	\$3.43	
Three Way Calling	\$2.48	\$1.99	(I)

Issued: January 31, 2006

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Effective: February 1, 2006

NOS Communications, Inc.

d/b/a International Plus
d/b/a 011 Communications
d/b/a The Internet Business Association
d/b/a iVantage Network Solutions

I.C.C. Tariff No. 6

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SECTION 4 – RATES AND CHARGES FOR AMERITECH SERVICE AREA (Cont'd)

	Plan A	Plan B	
4.5 Custom Calling Features (Cont'd.)			
4.5.1 Custom Calling Packages			
Feature Package 1	\$4.96	\$3.97	(I)
Feature Package 2	\$17.80	\$14.24	
Feature Package 3	\$21.44	\$17.15	(I)
4.6 Channel Services			
4.6.1 Area C Channel Termination	\$72.04	\$57.63	(I)
4.6.2 Channel Mileage (per each ¼ mile)	\$34.03	\$27.22	
4.6.3 Interoffice Channel – Zone B	\$12.42	\$9.94	
4.6.4 Interoffice Channel – Zone C	\$14.90	\$11.93	(I)

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SECTION 4 – RATES AND CHARGES FOR AMERITECH SERVICE AREA (Cont'd)

	Plan A	Plan B	
4.7 Directory Assistance			
Per each additional Call:	\$1.09	\$1.09	(I)
4.8 Directory Listings			
Primary Listing - Residential, per month	\$1.10	\$0.89	(I)
Primary Listing - Business, per month	\$2.30	\$1.84	
Additional Listing - Business, per month	\$1.84	\$1.47	
Non-Published, per month	\$1.73	\$1.38	(I)
4.9 Local Number Portability			
Per month charges:			
Per line:	\$0.40	\$0.32	(I)
4.10 911 Emergency Services			

Customers may be assessed a recurring monthly line item fee to compensate the County 911 Public Safety Board for the provision of 911 services. This fee may vary, depending on the vicinity in which the Customer is located. Where applicable, the Company will remit this fee to the appropriate 911 authority.

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SECTION 4 – RATES AND CHARGES FOR AMERITECH SERVICE AREA (Cont'd)

	Plan A	Plan B	
4.11 Maintenance Visit Charge–			
Recurring charge	ICB	ICB	
4.12 Telephone Maintenance Plan –			
Monthly charge, per line	\$7.83	\$6.27	(I)
4.13 Installation –			
Per installation	ICB	ICB	
4.14 Non-routine Installation –			
Per installation	ICB	ICB	
4.15 Hunting Group Add/Change Order	\$17.25 per group	\$17.25 per group	(I)
4.16 Suspend for Non-payment Restoral Order:	\$11.50 per line	\$11.50 per line	
4.17 Feature Add/Change Order:	\$11.50 per order	\$11.50 per order	
4.18 Remote Call Forwarding Add/Change Order:	\$11.50 per path	\$11.50 per path	
4.19 Listed/Unlisted Designation Add/Change Order:	\$5.75 per order	\$5.75 per order	(I)
4.20 Inside Wire or other Installation Orders:	ICB	ICB	

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SECTION 4 – RATES AND CHARGES FOR AMERITECH SERVICE AREA (Cont'd)

4.21 Miscellaneous Charges

	Plan A	Plan B	
4.21.1 IntraLATA Toll Presubscription			
Per change:	\$ 5.75 <i>(after initial selection)</i>		(I)
4.21.2 Emergency Reporting Service			
Monthly fee	\$1.79	\$1.44	(I)

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SECTION 5 – RATES AND CHARGES FOR VERIZON SERVICE AREA (Cont'd)

5.1 Local Exchange Service Offerings

Standard Access Line	<u>Plan A</u>	<u>Plan B</u>	
Monthly recurring charge, per line:	\$11.97	\$9.58	(I)
5.1.1 Local Residential Service			
<i>Flat Rate Service</i> , per line, per month	\$20.59	\$16.47	(I)
Additional Line, per month	\$20.69	\$16.46	
<i>Measured Rate Service</i>	\$24.39	\$19.52	
Per Call Option	\$24.21	\$18.95	(I)
5.1.2 Local Business Line Service			
Flat Rate Service:			
Monthly recurring charge, per line:	\$20.59	\$16.47	(I)
Additional Line, per month	\$20.69	\$16.46	
Measured Rate Service with EAS	\$24.39	\$19.52	(I)
5.1.3 Extended and Expanded Area Calling Service			
Flat Rate Service:	\$30.33	\$24.27	(I)
Monthly recurring charge, per line:	\$9.21	\$11.51	(I)
5.1.4 Private Branch Exchange (PBX)			
PBX and Centrex Lines, per month	\$24.39	\$19.52	(I)
Additional Trunks, per month	\$24.39	\$19.52	(I)
5.1.5 Mutliline Service			
EAS Service	\$32.01	\$25.60	(I)
5.1.6 Centrex Services	\$24.28	\$19.42	(I)

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SECTION 5 – RATES AND CHARGES FOR VERIZON SERVICE AREA (Cont'd)

5.1 Local Exchange Service Offerings (Cont'd)

5.1.7 Residential Unlimited Calling Program

This service is for use by residential customers who select 011 Communications or International Plus service. Customers who subscribe to this voice service must select and designate NOS Communications, Inc. as its Local Exchange Carrier (LEC), and NOS Communications, Inc. d.b.a. 011 Communications or International Plus as its Interexchange Carrier (IXC) for interstate, International and intrastate calling, and as its intraLATA toll provider for intraLATA toll calling. Concurrent with enrollment in this plan, customers must also enroll in any companion unlimited traffic plans for all domestic traffic.

A monthly recurring charge will apply to this service as outlined below. This charge is identical to and shall not be in addition to the monthly recurring charge as outlined in any tariffs or service guides as applicable to companion Federal Service or to companion State Residential Unlimited Calling Program Services.

	<u>Plan A</u>	<u>Plan B</u>	
Monthly charge:	\$57.49	\$57.49	(I)

The following is included in the monthly recurring charge: Unlimited domestic state-to-state (Interstate) long distance, unlimited instate (Intrastate) long distance, and unlimited local toll calls, directly dialed from home; Basic line charges and features, and voicemail.

The following are not included in the monthly recurring charge: toll-free calling, international calling, calling card calls, cellular telephone platform calls, remote call forwarding, off premise extensions, WIRE-PRO, PBX, ISDN, Foreign Exchange Numbers, Local Number Portability, non-recurring charges, operator assistance, directory assistance, directory listing options, taxes, surcharges, per use charges and custom calling features. Customers will be charged at the rates contained within the Mobile Progressive Calling plan for international calls, or at the appropriate basic rate for all services not included within the monthly recurring charge.

	<u>Plan A</u>	<u>Plan B</u>	
5.2 Operator Services			
5.2.1 Person-to-Person Collect, Per Call	\$2.88	\$2.88	(I)
Operator-Dialed Surcharge	\$1.21	\$1.21	(I)
5.3 Busy Verification and Service Interrupt			
BLV, Per Call	\$0.92	\$0.92	(I)

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SECTION 5 – RATES AND CHARGES FOR VERIZON SERVICE AREA (Cont'd)

	<u>Plan A</u>	<u>Plan B</u>	
5.4 Call Blocking Features			
Per Line Blocking	\$4.66	\$3.73	(I)
5.5 Calling Card Services			
Call surcharge			
Customer-dialed Surcharge	\$0.58	\$0.58	(I)
Operator Assisted Surcharge	\$1.21	\$1.21	(I)
5.6 Remote Call Forwarding	\$22.86	\$18.29	(I)
5.7 Custom Calling Features			
	<u>Plan A</u>	<u>Plan B</u>	
5.7.1 Features			
Automatic Call Return/*610	\$7.14	\$5.72	(I)
Caller ID	\$10.01	\$8.00	
Call Forwarding	\$1.78	\$1.43	
Call Forwarding Busy	\$2.42	\$1.93	
Call Waiting	\$4.27	\$3.42	
Call Waiting/Cancel Call Waiting	\$3.90	\$3.12	
Distinctive Ringing	\$5.99	\$4.80	
Priority Call	\$4.24	\$3.39	
Speed Calling (8)	\$2.17	\$1.74	
Speed Dialing	\$1.99	\$1.59	
Three Way Calling	\$5.50	\$4.39	(I)
5.7.2 Feature Packages			
5.7.2.1 Major Deal A	\$22.66	\$18.12	(I)
5.7.2.2 Major Deal B	\$12.75	\$10.20	(I)

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SECTION 5 – RATES AND CHARGES FOR VERIZON SERVICE AREA (Cont'd)

	Plan A	Plan B
5.8 Directory Assistance		
Per each additional Call:	\$1.09	\$1.09
5.9 Directory Assistance Call Completion		
Per Call Completion:	\$0.40	\$0.40
5.10 Directory Listings		
Primary Listing, per month	\$0.00	\$0.00
Per Additional Information Listing, per month	\$1.79	\$1.44
Non-listed, per month	\$1.71	\$1.37
Non-Published, per month	\$1.38	\$1.38
Line of Information, per month	\$1.56	\$1.25
5.11 Local Number Portability		
Per Month:		
Per line:	\$0.00	\$0.00
Per PBX trunk:	\$5.69	\$4.55

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SECTION 5 – RATES AND CHARGES FOR VERIZON SERVICE AREA (Cont'd)

	<u>Plan A</u>	<u>Plan B</u>	
5.12 Maintenance Visit Charge			
Recurring charge, per hour	\$71.30	\$71.30	(I)
5.13 Installation			
Per installation	ICB	ICB	
5.14 Non-routine Installation			
Per installation	ICB	ICB	
5.15 Hunting Group Add/Change Order	\$17.25 per group	\$17.25 per group	(I)
5.16 Suspend for Non-payment Restoral Order:	\$11.50 per line	\$11.50 per line	
5.17 Feature Add/Change Order:	\$11.50 per order	\$11.50 per order	
5.18 Remote Call Forwarding Add/Change Order:	\$11.50 per path	\$11.50 per path	
5.19 Listed/Unlisted Designation Add/Change Order:	\$5.75 per order	\$5.75 per order	(I)
5.20 Inside Wire or other Installation Orders:	ICB	ICB	
5.21 Miscellaneous Charges			
5.21.1 IntraLATA Toll Presubscription			
Per change:	\$5.75	(after initial selection)	(I)

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SECTION 6 - LOCAL CALLING AREAS

6.1 Service Areas and Rate Groups

The Company's exchange areas and local calling areas are identical to those defined in the tariffs of the incumbent local exchange company serving each exchange area. To that end, the Company provides service in the exchange areas served by the following local exchange companies and concurs in their filed exchange areas, exchange rate classification criteria and exchange maps:

Ameritech
Verizon South, Inc.

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SECTION 7 - PROMOTIONAL OFFERINGS

7.1 Special Promotions

The Carrier may from time to time engage in special promotional trial service offerings of limited duration (not to exceed ninety days on a per Customer basis for non-optional, recurring charges) designed to attract new subscribers or to increase subscriber awareness of a particular tariff offering. Requests for promotional offerings will be presented to the Commission for its review in accordance with rules and regulations established by the Commission, and will be included in the Carrier's tariff as an addendum to the Carrier's price lists.

7.1.1 Customer Loyalty Plan

Customers who qualify as either a "save" or a "winback" and who meet the eligibility requirements set forth herein will receive a credit on either their 4, 6th or 9th invoice as selected by Customer upon service initiation and as provided following.

For each three, five or eight invoices (for credit months 4, 6 and 9, respectively) of consecutive uninterrupted service, a credit shall be calculated equal to the lower of either (i) the average of the Customer's monthly charges excluding fees, taxes, surcharges, assessments, and similar charges ("eligible charges"), for the preceding consecutive eight-month period; or (ii) a credit which equals the eligible charges on the invoice in which the credit is applied.

To be eligible for the 4th, 6th or 9th invoice free bonus, each Customer must:

have initiated service;

have no record of nonpayment in any of the preceding consecutive twelve-month period of service;

have received eight consecutive and uninterrupted invoices over the preceding eight-month period;

have selected the 9th invoice free bonus incentive prior to the first day in the period of service covered by Customer's ninth invoice; and

pay all charges rendered in Customer's ninth invoice in excess of the amount of the applicable credit as calculated preceding.

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